

FEDERAL GOVERNMENT SCORECARD FOR RANKING WEBSITES OF FEDERAL MINISTRIES, DEPARTMENTS AND AGENCIES (MDAS)

> 2021/2022 REPORT





NOVEMBER 15^{TH} , 2022

BUREAU OF PUBLIC SERVICE REFORMS ABUJA, NIGERIA.







BUREAU OF PUBLIC SERVICE REFORMS BPSR THE PRESIDENCY

FEDERAL GOVERNMENT

SCORECARD

FOR RANKING WEBSITES OF FEDERAL MINISTRIES, DEPARTMENTS AND AGENCIES (MDAS)

2021/2022





FEDERAL MINISTRY OF JUSTICE











NATIONAL ANTHEM

Arise, O compatriots, Nigeria's call obey To serve our fatherland With love and strength and faith The labor of our heroes past Shall never be in vain To serve with heart and might One nation bound in freedom, peace, and unity.

Oh God of creation, direct our noble cause Guide our leaders right Help our youth and truth to know In love and honesty to grow And living just and true Great lofty heights attain To build a nation where peace and justice shall reign.

NATIONAL PLEDGE

I pledge to Nigeria, my country To be faithful, loyal, and honest To serve Nigeria with all my strength To defend her unity And uphold her honor and glory So help me God.





2021/2022 FEDERAL GOVERNMENT SCORECARD FOR RANKING WEBSITES OF MINISTRIES, DEPARTMENTS AND AGENCIES PUBLIC PRESENTATION OF RESULTS AND RANKINGS

VENUE: CONFERENCE HALL,

FEDERAL CAPITAL DEVELOPMENT AUTHORITY AREA 11, ABUJA.

DATE: TUESDAY, NOVEMBER 15TH, 2022

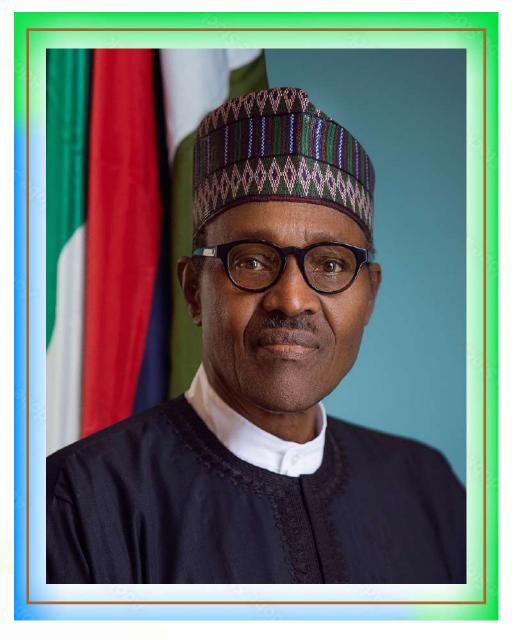
TIME: 10.00 AM

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PROGRAM OF EVENT





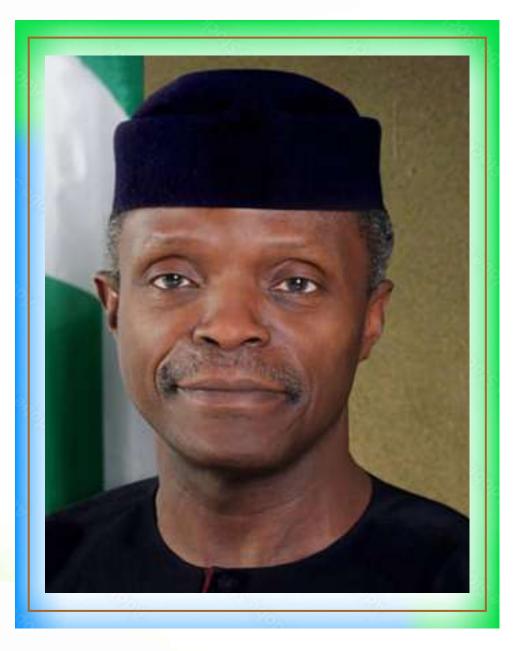


HIS EXCELLENCY **MUHAMMADU BUHARI GCFR** PRESIDENT, COMMANDER - IN - CHIEF OF THE ARMED FORCES

FEDERAL REPUBLIC OF NIGERIA



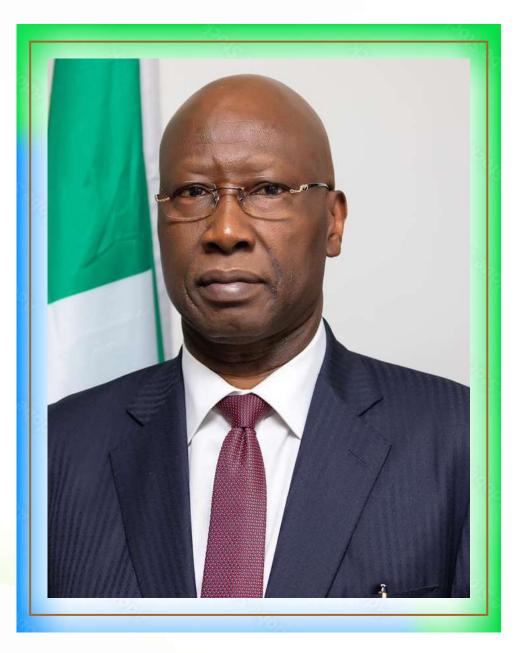




HIS EXCELLENCY **PROF. YEMI OSINBAJO SAN, GCON** VICE PRESIDENT FEDERAL REPUBLIC OF NIGERIA







BOSS MUSTAPHA SECRETARY TO THE GOVERNMENT OF THE FEDERATION

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DR. FOLASADE YEMI-ESAN HEAD OF THE CIVIL SERVICE OF THE FEDERATION

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D.I. ARABI DIRECTOR GENERAL BUREAU OF PUBLIC SERVICE REFORMS (BPSR)







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8. 2021/2022 Scorecard





ACRONYMS & ABBREVIATIONS

BPSR CMS CSOs EoDB FCSC FMCT FMJ FOI GBB ICT IMTT IT MDAs NCS NGOS NIGCOMSAT NIRA NITDA OAGF OHCSF OSGF PEBEC P2K	 Bureau of Public Service Reforms Content Management System Civil Society Organisations Ease of Doing Business Federal Civil Service Commission Federal Ministry of Communication Technology Federal Ministry of Justice Freedom of Information Galaxy Backbone Limited Information and Communication Technology Inter-Ministerial Task Team Information Technology Ministries, Departments and Agencies Nigeria Computer Society Non-Governmental Organisations Nigeria Internet Registration Association National Information Technology Development Agency Office of the Accountant General of the Federation Office of the Head of the Civil Service of the Federation Presidential Enabling Business Environment Council Pirabato Know Nigeria
	-
R2K	- Presidential Enabling Business Environment Council - Right to Know, Nigeria
SERVICOM	- Service Compact
SGF	- Secretary to the Government of the Federation

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FOREWORD

I wish to state that it is a great delight for me to write a foreword to the classical report on the 2021/2022 Federal Government Scorecard for Ranking Websites of Ministries, Departments and Agencies (MDAs). it is indeed delightsome seeing that we at Nigeria Internet Registration Association (NIRA) are part of the progressive move by the Bureau to see that the citizens are well served and our collaboration with BPSR is truly producing the desired impacts.

The Internet has been playing a major role in our daily lives. The majority of computers, whether in large corporations, in small businesses, or at home, are connected together in a network that creates a global community. People have become increasingly dependent on computer networks in many aspects of their endeavors—from communication, entertainment and financial transactions, to education and government services. Most people understand that global economic infrastructure is becoming increasingly dependent upon information technology. Government institutions are also leveraging the Internet to provide useful information and services to her citizens, as it has been realized that effectively and efficiently delivering services and engaging the citizens are becoming extremely difficult in this era of Information Technology.

In order to meet the current demands by the citizens with regards to public service delivery elicited by the growing evolution in technology, government is expected to provide better and more efficient online services on a web in an integrated and a more customer-focused way. All these and many others had informed the efforts of the Federal Government towards the standardization of national websites, which is considered a national resources through the Bureau of Public Service Reforms' Scorecard for ranking websites of MDAs. This is one brilliant reform of the Bureau that will always place the Nigerian public service on a world class premise.

With well researched fourteen criteria founded on the tenets of Executive Order 001 on Ease of Doing Business, Freedom of Information Act and regulatory framework for guidelines and standards for government websites, the Bureau assess the websites of government institutions for .ng domains, which is an important panacea to identity crisis and secret for content branding, interactivity, availability and accessibility, among others.

The results of the 2021/2022 Scorecard contained in this report will afford the MDAs an opportunity to sustain efforts where they did well and work to improve performance at areas the results may be unimpressive. This is a crucial approach for self-assessment to increase dynamism and standardization of government websites and make public goods and services more citizens oriented.

Congratulations to the Bureau and the Committee working on this project for this success. I applaud the MDAs that are top of the rankings and encourage those below the ladder to know that the level playing field has already been created as far as the Scorecard is concerned, it only required taking seriously and working with the appropriate procedures in order to shine.

Muhammed Rudman

President, Nigeria Internet Registration Association.



EXECUTIVE SUMMARY

The Bureau of Public Service Reforms (BPSR) was established as the lead agency and engine room for integrated reform initiatives, implementation, coordination and harmonization. The Federal Government scorecard for ranking websites of Ministries, Departments and Agencies (MDAs) was formulated by the Bureau in accordance with the principles of the Executive Order 01 on ease of doing business, Freedom of Information Act (FOIA) 2011 and Standards and Guidelines for Government Websites of the National Information Technology Development Agency (NITDA).

The primary aim of existence of public institutions at all levels is to provide services and communicate government policies and programmes to the citizens effectively and efficiently. How freely citizens can access public information is considered an enabler for people to exercise their rights, effectively monitor and hold government to account. On the other hand, efficiency of norms and procedures that facilitate business and investment formation provide the metric to properly situate the performance of a nation's economy. The Scorecard, therefore, is an imperative peer-review mechanism to prepare the MDAs, which are the organs through which government deliver the gains of democratic governance for the challenges and opportunities ahead. Essentially, the scorecard aims to eliminate the inconsistencies famous in government websites, while attempting to make MDAs become more accessible to the public about its operations and overall mandates; public information are made readily available and disseminated widely to the public; improve the capability to attend to and redress public complaints/enquiries; promote transparency and accountability and provide online services to meet the growing needs of the citizens/stakeholders, among other things.

The ranking is done through a rigorous multi-level assessment and validation processes using fourteen criteria with Key Performance Indicators (KPIs), by a Jury drawn key public sector regulators/Service Providers, private bodies and Civil Society Organisations (CSOs). The criteria assess MDAs for .gov.ng/ .ng domain strings and local website hosting, appearance and aesthetics (Look and Feel), content, level of relevance MDAs' websites to their mandates/ government policy, structure, responsiveness i.e. device compatibility, security, Load Time (LT), usability/ease of navigation, availability /Up-Time (UT), functionality, interactivity, accessibility and building of the capacity of relevant desk officers managing the MDAs' websites.

The realization of the vision of National e-Government Master-Plan for achieving the key priorities of the current administration is at heart of this year scorecard. The need for public institutions to adapt digital platform to deliver public goods and services is becoming inevitable with the explosion in mobile and internet penetration in Nigeria, as the capacity of citizens to access online services offered by the institutions have been enhanced. In line with the approval of the Secretary to the Government of the Federation and the Chairman of the Steering Committee on Reforms, a total of two hundred and twenty government websites selected across core Ministries, key ease of doing business and huge customer





facing agencies were assessed. The assessment and ranking also extend to IT Service Providers and regulators within the public sector.

Generally, the results reveals that there is an appreciable improvement in the overall performance of MDAs in the 2021/2022 Scorecard in comparison to the previous edition. There is indication that the number of government institutions on the .gov.ng top level domain has significantly increased. Majority of MDAs' websites now reflect a Look and Feel with appropriate standard and fits. From the assessment, websites of the MDAs are becoming rich in contents, render appropriately on different form of devices and prompt to users' click/requests to drive the implementation of Nigeria e-Government Masterplan. Our findings also indicate that accessing services on government websites is now safe and secure with high level user's privacy observed. Essentially, performance improvement rating for the year nets 73.95%. The summary of top ranking government websites for 2021/2022 are presented as follows:

i.	Independent Corrupt Practices Commission (ICPC)	-	1 st Position
ii.	National Identity Management Commission (NIMC)	-	2 nd Position
iii.	Federal Road Safety Corps (FRSC)	-	3 rd Position
iv.	Nigerian Deposit Insurance Corporation (NDIC)	-	3 rd Position

The popularity gained by the Scorecard project with respect to websites of Government Institutions has some challenges too. The first on the list is the issue of capacity of personnel handling day to day management and administration of the websites. The Bureau is indeed grateful to NIRA as well as Galaxy Backbone Ltd. and NITDA for the windows of capacity building it usually opened for MDAs before the commencement of Scorecard each year. MDAs are advised to always take advantage of these opportunities. Other areas of inconsistencies include non-availability of contact pages on the MDAs' websites. More often than not, emails sent to MDAs using the contact forms and/or email addresses provided on the contact page of the MDAs' websites do not receive response and or feedback. A number of government websites do still not have working/responsive email addresses and phone numbers. Some of the phone numbers on the websites are either not reachable and or personal numbers belonging to staff of the MDAs, in some instances retired officers.

On a general note, there is remarkable improvement in the 2021/2022 compared to the previous years.

Special gratitude to the Secretary to the Government of the Federation for all the leadership guidance and support without which the success recorded in the scorecard would not have been achievable. Appreciation also goes to members of the IMTT for their consistent commitment to the work of the scorecard. The Jury that administered 2021/2022 scorecard were outstanding and exhibited such sacrificial commitment and high level professionalism in the assessment of the MDAs' websites. Finally, a big thank you to our foremost partner in good governance, the Nigeria Internet Registration Association (NIRA) for the time and resources they shared in the vision of the Scorecard. For record purposes, NIRA has been collaborating with the Bureau in building the capacity of IT Managers in the public service towards an enhanced skill for delivery





standardized websites that promote improved public service delivery and civic engagement. Congratulations to recipients of the various categories of award as it is a pointer that some persons are watching what we do in carrying out our duties. We encourage others to put in more efforts for better performance next time. The Bureau, will continue to work with relevant agencies to provide support to meet whatever skill and infrastructure gaps identified to be the declining clog in wheel of improvement of government websites.





OVERVIEW

The Bureau of Public Service Reforms was established on 26th September, 2004 as a lead Agency and coordinating organ for all Federal Government reform policies and programmes. The creation of the Bureau was based on the need to have an "engine room" that is enabled with the required capability and resources to leverage on local and international knowledge networks and communities of public administration best practices, to support policy, institutional and governance reform processes with required expertise, and good practices on an on-going basis.

In recognition of the fact that effective communication and engagement with the citizens are key imperatives for successful reforms, the Bureau in 2017 introduced the Scorecard for ranking websites of Ministries, Departments and Agencies (MDAs). The Scorecard, stands to promote the practicality of goals and objectives of Executive Order 001, Freedom of Information Act (FOIA) 2011, National e-Government Masterplan, Nigeria commitments in the Open Government Partnership (OGP) and other Guidelines and Standards for government websites.

The scorecard ranking was not designed as a naming and shaming approach against the public institutions being evaluated, but rather, a peer review mechanism with a core objective focused on strengthening MDAs capacity for transparency, accountability and good governance by providing timely and unrestricted access to government information and services. Other objectives of the ranking include to ensure:

- i. That MDAs become more accessible to the public about its operations and overall mandates;
- ii. That MDAs' information are made readily available and disseminated widely to the public;
- iii. That MDAs websites are up to date and reviewed, as the need arises;
- iv. That MDAs are available to attend to public complaints/enquiries; and
- v. That MDAs is transparent and accountable in line with the provisions of Freedom of Information Act and or any other related extant provisions.

In overseeing the affairs of the Scorecard project, the Bureau works in collaboration with an Inter-Ministerial Task Team (IMTT) whose membership were drawn from key government agencies, Civil Society Organisations (CSOs), professional bodies, Non-Governmental Organisation (NGOs), multinationals IT firms. A panel of Jury is constituted every year to administer the fourteen criteria contained in the scorecard on the MDAs which websites are found to have passed and attained necessary maturity level for assessment. The membership of the 2021/2022 Jury were:

- Office of the Secretary to the Government of the Federation
- Office of the Head of the Civil Service of the Federation
- Office of the Auditor General of the Federation
- Office of the Accountant General of the Federation
- Federal Civil Service Commission
- Federal Ministry of Communications and Digital Economy



- Galaxy Backbone Ltd.
- Nigeria Internet Registration Association
- Federal Radio Corporation of Nigeria (FRCN)
- SERVICOM
- Computer Professional (Registration Council of Nigeria)
- Nigeria Computer Society
- Right to Know (R2K)
- International Centre for Investigative Reporting
- Nigerian Television Authority
- Presidential Enabling Business Environment Council

It is important to note that aside from the benefits of improved service delivery and citizen engagement, the data generated from the scorecard contribute largely and positively to Nigeria position in the global ranking of countries on E-Government Development Index (EGDI) survey of United Nation. Furthermore, the Scorecard to a large extent has been adopted as the metric for determining the ease of doing business and service delivery indices of the MDAs and the country at large.

METHODOLOGY

In the 2021/2022 Scorecard, two hundred and twenty (220) MDAs were identified. The Jury commenced sittings from November, 2021 – May, 2022 according to the assessment calendar, to evaluate the MDAs' websites one after the other using the fourteen criteria embellished with five levels Key Performance Indicators (KPIs). The selection of the MDAs followed the categorizations listed below:

- a) Core Ministries
- b) Ease of Doing Business
- c) Huge Customer Interface

The evaluation also involved quick review of the architecture, availability, interactivity and accessibility of the MDAs' websites with the aid of automated systems. Each criterion is appropriately weighted and segmented into Key Performance Indicators (KPIs). Upon completion of the evaluation procedures by the Jury, the results are collated and submitted for validation and revalidation by the IMTT before public presented.



ASSESSMENT CRITERIA

SN	CRITERIA	Key Performance Indicator	Weight (%)
	Domain string (.gov.ng/ .ng) and local web hosting.	 Ministries should have a .gov.ng domain. Departments should end with .gov.ng. Government initiatives, Committees and Units should also maintain .gov.ng domains. Agencies must end with .ng string. Domain registration and website hosting to be in-country. 	5.00
	Appearance and aesthetics (Look and Feel)	 Ministries and Departments should maintain the official colors of Government, which is green background (HTML hex colour value#007D53). Agencies can maintain their individual agency's colors. All Government websites should bear the Coat of Arms of the Federal Government of Nigeria on their homepage either as part of their logo on their masthead or in their footer. Name of the MDA should be present on masthead. (<i>The masthead is the top green bar that has the navigation and name of the MDA</i>) 	9.00
	Content	 Website is expected to have up to date content. Necessary details such as names of Management team, location addresses, etc. must be up to date. Management updates, organisational changes, etc. should be done within 24 hours. News items should not be older than 3 months. Use of images and multimedia items such as videos are also 	9.00





	encouraged to be on the MDAs websites	
Relevance to MDAs Mandate/	Content on website is expected to speak to	9.00
Government policy	the operations and businesses of the MDA.	
	It must also be in line with the government	
	policies and regulations that set up the	
	MDA.	
Structure	MDA websites are expected to have at a	8.00
	minimum the following pages that are	
	searchable in a search box:	
	a) Homepage	
	b) About the MDA	
	c) Management team	
	d) Organogram/Organisation	
	structure	
	e) Services	
	f) Contact Us	
	g) Annual Reports	
	MDA scores more if it more relevant	
Deereneiseneee	pages on its website	0.00
Responsiveness (Device Competibility)	MDA websites are expected to render	8.00
(Device Compatibility)	properly on both desktop, tablets and	
	mobile phones.	
Converter		0.00
Security	MDA's website is expected to have as basic	8.00
	security SSL certificates installed and	
	CAPTCHA where applicable i.e. on forms, feedback forms and other forms that need	
	to be filled and submitted online.	
	Extra website security measures will earn more scores for the MDA.	
	THORE SCORES TOR THE MIDA.	









PRESENTATION OF 2021/2022 SCORECARD RESULTS AND RANKINGS







MDAs	Domain string (.gov.ng/ .ng) and local website hosting.	Appearance & aesthetics (Look and Feel)	Content	Relevance to MDAs mandate/ government policy	Structure	Responsiveness (Device Compatibility)	Security	Load Time	Usability /ease of navigation	Availability /Uptime	Functionality	Interactivity	Accessibility	Capacity Building	Score	Rank
														01	. /	1
Independent Corrupt Practices Commission (ICPC)	3	4	4	4	4	4	2	4	4	4	2	4	2	1	3.42	1 st
National Identity Management Commission (NIMC)	1	4	4	4	4	4	3	4	4	4	2	4	2	1	3.40	2 nd
Federal Road Safety Corps (FRSC)	2	4	4	4	4	4	4	4	4	4	4	1	2	1	3.35	3 rd
Nigerian Deposit Insurance Corporation (NDIC)	2	4	4	4	4	4	1	4	4	4	3	4	2	1	3.35	3 rd
Nigerian Institute of Science Laboratory Technology (NISLT)	4	4	3	4	1	4	3	4	4	4	2	4	2	1	3.22	4 th
Tertiary Education Trust Fund (TETFUND)	4	4	4	4	4	4	2	4	3	4	2	2	2	1	3.21	5 th
Nigerian Communications Commission (NCC)	1	4	4	4	3	4	3	1	2	4	3	4	4	1	3.18	6 th
Bank of Industry (BOI)	1	4	4	4	1	4	3	4	4	4	2	4	2	1	3.16	7 th
National Orientation Agency (NOA)	4	4	4	4	1	4	1	4	4	4	2	4	2	1	3.15	8 th
Nigerian Nuclear Regulatory Authority (NNRA)	4	4	4	4	1	4	2	4	4	4	2	3	2	1	3.13	9 th
Police Service Commission	4	4	3	4	4	4	1	2	4	4	1	4	2	1	3.12	10 th
National Oil Spill Detection and Response Agency (NOSDRA)	4	4	3	4	4	4	1	4	4	4	2	2	2	1	3.10	11 th
Nigerian Export Promotion Council (NEPC)	4	4	3	4	2	4	2	2	4	4	2	4	2	1	3.10	11 th
Nigeria Investment Promotion Commission	1	4	3	4	3	4	2	4	4	4	1	4	2	1	3.09	12 th
Computer Professionals Registration Council of Nigeria	3	4	3	4	1	4	1	4	4	4	3	4	2	1	3.07	13 th
Nigerian Bulk Electricity Trading (NBET)	4	4	1	4	3	4	1	4	4	4	2	4	2	1	3.04	14 th
Asset Management Corporation of Nigeria (AMCON)	1	4	3	4	1	4	2	4	4	4	2	4	3	1	3.04	14 th





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Federal Competition and Consumer Protection Council (FCCPC)	4	4	4	4	1	4	1	3	4	4	1	4	2	1	3.03	15 th
Nigerian Building & Road Research Institute (NBRRI)	3	2	4	4	3	4	1	3	2	4	4	4	2	1	3.02	16 th
National Horticultural Research Institute	3	4	1	4	3	4	2	3	4	4	2	4	2	1	3.01	17 th
National Council of Arts and Culture (NCAC)	3	4	4	4	1	4	2	4	2	4	1	4	2	1	3.00	18 th
Nigerian Civil Aviation Authority (NCAA)	4	4	3	4	1	4	1	4	4	4	1	4	2	1	3.00	18 th
Industrial Training Fund (ITF)	3	4	2	4	1	4	2	4	4	4	2	4	2	1	3.00	18 th
Nigerian Ports Authority (NPA)	1	4	3	4	1	4	2	4	4	4	2	3	3	2	2.99	19 th
Nigeria Christian Pilgrim Commission (NCPC)	4	4	3	4	1	4	3	3	2	4	1	4	2	1	2.98	20 th
National Veterinary Research Institute (NVRI)	3	4	3	4	3	4	1	4	4	4	2	2	2	1	2.97	21 st
National Institute for Pharmaceutical Research and Development (NIPRD)	4	4	2	4	1	4	1	4	4	4	2	4	2	1	2.97	21 st
Federal Housing Authority (FHA)	1	4	3	4	1	4	1	4	4	4	3	4	2	1	2.97	21 st
National Space Research and Development Agency (NARSDA)	4	4	4	4	1	4	3	2	4	4	3	1	2	1	2.95	22 nd
Nigerian Agricultural Insurance Corporation (NAIC)	4	4	4	4	1	4	2	3	2	4	2	3	2	1	2.95	22 nd
National Agency for the Control of AIDS (NACA)	1	4	4	4	1	4	1	4	4	4	1	4	2	1	2.94	23 rd
Federal Civil Service Commission (FCSC)	4	4	3	4	3	4	2	4	4	4	1	1	2	1	2.94	23 rd
Nigerian Communication Satellite (NIGCOMSAT)	4	4	3	4	1	4	1	3	4	4	1	4	2	1	2.94	23 rd
Cocoa Research Institute of Nigeria (CRIN)	3	4	4	4	3	4	1	0	4	4	3	2	3	1	2.93	24 th
Nigerian Content Development and Monitoring Board (NCDMB)	4	4	4	4	1	4	1	2	4	4	2	2	3	2	2.93	24 th
Nigeria Export Processing Zones Authority (NEPZA)	1	4	3	4	1	4	2	4	4	4	1	4	2	1	2.93	24 th
Federal Road Maintenance Agency (FERMA)	4	4	1	4	1	4	1	2	4	4	4	4	3	1	2.93	24 th
National Pension Commission PenCom	1	4	4	4	4	4	1	4	2	4	2	2	2	1	2.92	25 th





SERVICOM	3	4	3	4	1	4	2	3	2	4	2	4	2	1	2.91	26 th
Nigerian Copyright Commission (NCopyC)	4	4	3	4	1	4	1	3	4	4	2	3	2	1	2.90	27 th
Nigeria Hydrological Services Agency (NIHSA)	3	4	3	4	3	4	1	4	2	4	1	2	4	1	2.89	28 th
Federal Ministry of Youth and Sport (FMYS)	1	4	4	4	1	4	1	4	2	4	2	4	2	1	2.88	29 th
Federal Airport Authority of Nigeria (FAAN)	3	4	3	4	1	4	1	4	4	4	3	2	2	1	2.87	30 th
Federal Ministry of Aviation	4	4	4	4	1	4	2	4	4	4	1	1	2	1	2.87	30 th
Federal Ministry of Environment	4	4	4	4	1	4	3	3	1	4	2	2	2	1	2.87	30 th
Corporate Affairs Commission	1	4	3	4	1	4	2	4	1	4	3	4	2	1	2.87	30 th
Nigerian Export-Import Bank (NEXIM)	1	4	3	4	1	4	2	4	2	4	2	4	2	1	2.87	30 th
Nigeria Sovereign Investment Authority (NSIA)	1	4	3	4	1	4	2	4	2	4	2	4	2	1	2.87	30 th
Infrastructure Concession Regulatory Commission (ICRC)	4	4	4	4	4	4	1	3	4	4	1	0	2	1	2.87	30 th
Nigeria Computer Emergency Response Team	1	4	2	4	1	4	4	4	4	4	2	2	2	1	2.86	31 st
National Insurance Commission (NAICOM)	4	4	3	4	1	4	1	4	4	4	2	2	2	1	2.86	31 st
Federal Ministry of Works and Housing (FMWH)	4	4	4	4	1	4	2	4	2	4	2	2	1	1	2.86	31 st
Federal Ministry of Education	4	4	4	4	1	4	1	2	1	4	2	4	2	1	2.85	32 nd
Federal Ministry of Water Resources (FMWR)	4	4	4	4	1	4	1	4	4	4	2	1	2	1	2.85	32 nd
Bureau Public Enterprises (BPE)	3	4	3	4	1	4	1	3	4	4	2	3	2	1	2.85	32 nd
National Sugar Development Council (NSDC)	1	4	3	4	1	4	1	4	4	4	1	4	2	1	2.85	32 nd
Office of the Secretary to the Government of the Federation (OSGF)	4	4	3	4	1	4	1	3	3	4	2	3	2	1	2.84	33 rd
Accident Investigation Bureau (AIB)	4	4	3	4	1	4	1	2	4	4	2	3	2	1	2.84	33 rd
Energy Commission of Nigeria (ECN)	4	4	3	4	1	4	1	3	3	4	2	3	2	1	2.84	33 rd
Nigeria Electricity Liability Management Company (NELMCO)	4	4	2	4	2	4	1	3	4	4	1	3	2	1	2.83	34 th





Federal Institute of Industrial	0	4	4	4	1	4	1	3	4	4	1	4	2	1	2.83	34 th
Research, Oshodi (FIIRO) National Water Resources	3	4	1	4	1	4	1	4	4	4	2	4	2	1	2.83	34 th
Institute (NWRI)																
Nigeria Extractive Industries	4	4	4	4	1	4	1	3	4	4	1	2	2	1	2.83	34 th
Transparency Initiative (NEITI)																10
National Agency for the Prohibition of Trafficking in	3	4	4	4	1	4	1	4	2	4	1	3	2	1	2.82	35 th
Persons (NAPTIP)																1
Federal Inland Revenue Service	4	4	3	4	1	4	1	2	3	4	1	4	2	1	2.82	35 th
(FIRS)														12/1		
National Research Institute for	4	4	1	4	1	4	1	4	4	4	1	4	2	1	2.82	35 th
Chemical Technology (NARICT), Zaria														11		
National Agency for Food and	4	4	2	4	1	4	1	3	4	4	2	3	2	1	2.81	36 th
Drug Administration and Control (NAFDAC)																
Federal Ministry of Finance,	4	3	3	4	1	4	1	4	4	4	4	1	2	1	2.79	37 th
Budget and Planning																
Nursing and Midwifery Council of Nigeria (NMCN)	1	4	3	4	2	4	1	4	4	4	2	2	2	1	2.79	37 th
Federal Ministry of Information	3	4	3	4	1	4	2	4	4	4	2	1	2	1	2.79	37 th
and Culture		•	5		1		2	4	'		2	1	2	-	2.75	57
Debt Management Office (DMO)	4	4	3	4	1	4	1	4	3	4	1	2	3	1	2.79	37 th
Budget Office of the Federation	4	4	3	4	1	4	2	3	4	4	2	1	2	1	2.78	38 th
National Inland Waterways Authority (NIWA)	3	4	3	4	1	4	2	2	4	4	2	2	2	1	2.77	39 th
Nigerian National Petroleum Corporation (NNPC)	0	4	4	4	1	4	1	3	2	4	2	4	2	1	2.77	39 th
Nigerian Railway Corporation (NRC)	4	4	4	4	1	4	1	4	2	4	1	2	2	1	2.77	39 th
Teachers Registration Council of Nigeria (TRCN)	4	4	1	4	1	4	2	4	4	4	2	2	2	1	2.76	40 th
Fiscal Responsibility Commission (FRC)	1	4	2	4	1	4	1	3	4	4	2	4	2	1	2.76	40 th
National Biotechnology Development Agency (NABDA)	1	4	3	4	1	4	1	4	4	4	1	3	2	1	2.75	41 st
Project Development Agency (PRODA)	1	4	2	4	1	4	1	3	4	4	1	4	3	1	2.75	41 st
(PRODA) National Examination Council (NECO)	1	4	2	4	1	4	1	4	4	4	4	2	2	1	2.74	42 nd





National Commission for Refugees Migrants and Internally Displaced Persons Offices	4	4	1	4	1	4	3	3	4	4	3	1	2	1	2.74	42 nd
National Judicial Council (NJC)	4	4	3	4	1	4	1	3	4	4	1	2	2	1	2.74	42 nd
Nigerian Airspace Management Agency (NAMA)	3	4	2	4	1	4	1	4	2	4	1	4	2	1	2.74	42 nd
Federal Ministry of Health	4	4	4	4	1	4	1	2	4	4	2	1	2	1	2.73	43 rd
Independent National Electoral Commission (INEC)	0	4	4	4	1	4	1	3	4	4	1	3	2	1	2.73	43 rd
National Bureau of Statistics (NBS)	4	4	3	4	1	4	1	1	4	4	1	3	2	1	2.72	44 th
National Biosafety Management Agency (NBMA)	4	4	3	4	1	4	1	3	2	4	1	3	2	1	2.72	44 th
National Bureau of Statistics (NBS)	4	4	3	4	1	4	1	1	4	4	1	3	2	1	2.72	44 th
Centre for Black and African Arts Civilization (CBAAC)	0	4	2	4	1	4	1	4	4	4	1	4	2	1	2.71	45 th
Ministry of Police Affairs	4	4	3	4	1	4	1	4	4	4	1	1	2	1	2.70	46 th
Investments and Securities Tribunal	3	4	1	4	1	4	1	4	4	4	3	2	2	1	2.69	47 th
Nigeria Centre for Disease Control (NCDC)	1	4	4	4	4	4	1	1	2	4	1	2	2	1	2.68	48 th
Ministry of Humanitarian Affairs, Disaster Management and Social Development	4	1	4	4	1	4	1	4	4	4	2	2	2	1	2.68	48 th
Federal Ministry of Petroleum Resources (FMPR)	4	1	4	4	1	4	1	4	4	4	2	2	2	1	2.68	48 th
National Environmental Standard and Regulation Enforcement Agency (NESREA)	4	4	1	4	1	4	1	4	4	4	2	2	2	1	2.68	48 th
National Judicial Institute (NJI)	4	4	1	4	1	4	1	4	4	4	2	2	2	1	2.68	48 th
National Primary Health Care Development Agency (NPHCDA)	4	4	3	4	1	4	1	1	4	4	2	2	2	1	2.68	48 th
Securities and Exchange Commission (SEC)	1	4	4	4	1	4	1	4	2	4	2	2	2	1	2.68	48 th
Standards Organisation of Nigeria (SON)	4	4	3	4	1	4	1	1	4	4	2	2	2	1	2.68	48 th
Federal Ministry of Women Affairs (FMWA)	4	4	2	4	1	4	2	3	2	4	2	2	2	1	2.67	49 th





Office of the Auditor General of the Federation (OAUGF)	3	1	2	4	1	3	3	3	4	4	2	4	2	1	2.67	49 th
Federal Mortgage Bank of Nigeria (FMBN)	1	4	1	4	1	4	1	3	4	4	2	4	2	1	2.67	49 th
Universal Basic Education Commission (UBEC)	1	4	1	4	1	4	1	3	4	4	2	4	2	1	2.67	49 th
Advertising Practitioners Council of Nigeria (APCON)	1	4	2	4	1	4	1	3	4	4	2	3	2		2.66	50 th
National Space Research Development Agency (NASRDA)	4	4	2	4	1	4	1	3	4	4	1	2	2	1	2.65	51 st
Federal Ministry of Justice	4	1	2	4	1	4	2	4	4	4	4	1	3	1	2.65	51 st
Nigerian Maritime Administration and Safety Agency (NIMASA)	4	3	4	4	1	4	1	3	3	4	2	1	2	1	2.64	52 nd
Ministry of Niger Delta Affairs (MNDA)	4	4	1	4	1	4	1	4	1	4	1	4	2	1	2.64	52 nd
Federal Judicial Service Commission (FJSC)	4	4	1	4	1	4	2	4	3	4	1	2	2	1	2.64	52 nd
Raw Materials Research and Development Council (RMRDC)	4	4	3	4	1	4	1	3	4	4	1	1	2	1	2.64	52 nd
National Centre for Technology Management (NACETEM)	1	4	1	4	1	4	1	4	4	4	2	3	2	1	2.63	53 rd
Voice of Nigeria (VON)	4	4	4	4	1	4	1	3	4	4	1	0	2	1	2.63	53 rd
Nigerian Institute of Medical Research (NIMR)	4	4	3	4	1	4	1	4	2	4	0	2	2	1	2.62	54 th
Federal Ministry of Agriculture and Rural Development	4	4	4	4	1	4	1	1	4	4	1	1	2	1	2.61	55 th
Nigerian Postal Service (NIPOST)	1	4	3	4	1	4	1	4	4	4	2	1	2	1	2.61	55 th
Nigerian Integrated Water Resources Commission (NIWRMC)	4	4	0	4	1	4	1	4	2	4	1	4	2	1	2.61	55 th
Department of State Security Services (DSS)	4	4	2	4	1	4	2	4	2	4	0	3	0	1	2.61	55 th
Administrative Staff College of Nigeria (ASCON)	3	4	2	4	1	4	0	4	0	4	2	4	2	1	2.60	56 th
National Business and Technical Examinations Board (NABTEB)	4	4	2	4	1	4	1	4	2	4	1	2	2	1	2.59	57 th
National Salaries, Incomes and Wages Commission (NSIWC)	4	4	2	4	1	4	1	2	4	4	1	2	2	1	2.59	57 th
Federal Ministry of Finance (Budget and National Planning arm)	4	4	3	4	1	4	1	2	4	4	1	1	2	1	2.58	58 th





Federal Ministry of Transportation (FMT)	4	4	3	4	1	4	1	1	4	4	2	1	2	1	2.58	58 th
Office of the National Security Adviser (ONSA)	4	4	2	4	1	3	1	3	4	4	2	2	1	1	2.58	58 th
Transmission Company of Nigeria (TCN)	4	4	2	4	1	4	1	4	4	4	2	0	2	1	2.57	59 th
National Hajj Commission of Nigeria (NAHCON)	4	4	4	4	1	4	1	2	4	4	1	0	2	1	2.57	59 th
National Institute of Leather Science and Technology (NILEST), Zaria	3	4	1	4	1	4	1	4	4	4	1	2	2	1	2.57	59 th
Public Complaints Commission (PCC)	3	4	2	4	1	4	1	0	2	4	2	4	2	1	2.56	60 th
Federal Radio Corporation of Nigeria (FRCN)	4	4	4	4	1	4	1	2	2	4	1	1	2	1	2.55	61 st
Economic and Financial Crimes Commission (EFCC)	0	4	2	4	1	4	1	3	4	4	1	3	2	1	2.55	61 st
National Board for Technology Incubation (NBTI)	4	4	1	4	1	4	1	2	4	4	0	3	2	1	2.54	62 nd
Federal Ministry of Power (FMOP)	4	4	1	4	1	4	1	3	4	4	2	1	2	1	2.52	63 rd
Bureau Public Procurement (BPP)	4	4	1	4	1	4	1	3	4	4	2	1	2	1	2.52	63 rd
Nigerian Television Authority (NTA)	1	4	4	4	1	4	1	3	2	4	2	1	2	1	2.52	63 rd
Bureau Public Procurement (BPP)	4	4	1	4	1	4	1	3	4	4	2	1	2	1	2.52	63 rd
Nigerian Shippers Council	4	4	3	4	1	4	1	0	4	0	1	3	3	2	2.52	63 rd
Nigerian Meteorological Agency (NMA)	4	4	3	4	1	4	1	3	2	4	1	1	2	1	2.52	63 rd
National Universities Commission (NUC)	3	4	3	4	1	4	1	2	2	4	1	2	2	1	2.51	64 th
National Office for Technology Acquisition and Promotion (NOTAP)	1	4	1	4	1	4	1	4	2	4	2	3	2	1	2.51	64 th
Nigerian College Of Aviation Technology (NCAT)	4	4	1	4	1	4	1	3	2	4	2	2	2	1	2.50	65 th
North East Development Commission (NEDC)	3	4	2	4	1	4	1	4	3	4	1	1	2	1	2.50	65 th
National Health Insurance Scheme (NHIS)	4	4	2	4	1	1	1	3	4	4	2	2	2	1	2.47	66 th





National Teachers Institute (NTI)	1	4	3	4	1	4	0	4	4	4	1	1	2	1	2.47	66 th
National Collateral Registry (NCR)	1	4	1	4	1	4	2	3	2	4	1	3	2	1	2.47	66 th
Nigerian Electricity Regulatory Commission (NERC)	1	4	2	4	1	4	1	4	4	4	1	1	2	1	2.46	67 th
Federal Capital Territory Administration (FCTA)	0	0	3	4	1	4	2	4	3	4	1	4	2	1	2.46	67 th
National Gallery of Art (NGA)	3	4	1	4	1	4	1	2	4	4	1	2	2	1	2.45	68 th
NRCN	3	4	0	4	0	4	1	4	4	4	0	3	2	1	2.44	69 th
National Root Crops Research Institute (NCRI)	3	4	2	4	1	4	1	3	1	4	1	2	2	1	2.42	70 th
National Emergency Management Agency (NEMA)	4	4	1	4	1	4	1	4	4	4	1	0	2	1	2.42	70 th
Federal Ministry of Interior	4	4	2	4	1	4	0	3	3	4	1	2	0	1	2.41	71 st
National Drug Law Enforcement Agency	1	4	1	4	1	4	1	4	4	4	0	2	2	1	2.41	71 st
National Agency for Science and Engineering Infrastructure (NASENI), Abuja	2	2	0	4	1	4	1	4	4	4	2	3	2	1	2.41	71 st
Federal Ministry of Science, Technology & Innovation (FMSTI)	4	4	1	4	1	4	1	3	2	4	2	1	2	1	2.40	72 nd
Nigerian Electricity Management Services Agency (NEMSA)	4	4	1	4	1	4	1	4	2	4	1	1	2	1	2.40	72 nd
Small and Medium Enterprise Development Agency of Nigeria (SMEDAN)	4	4	1	4	1	4	1	4	2	4	1	1	2	1	2.40	72 nd
Joint Admission and Matriculation Board (JAMB)	4	2	0	4	4	4	1	4	4	4	1	0	2	1	2.39	73 rd
Nigeria Correctional Service (NCoS)	4	4	1	4	1	4	1	2	2	4	1	2	2	1	2.38	74 th
Federal Ministry of Labour and Productivity	4	4	1	4	1	2	2	4	2	4	2	1	2	1	2.38	74 th
News Agency of Nigeria (NAN)	3	4	4	4	1	4	1	2	1	4	0	1	2	1	2.38	74 th
Central Bank of Nigeria	1	4	1	4	1	4	1	4	4	4	1	1	2	1	2.37	75 th
Special Control Unit Against Money Laundering (SCUML)	3	4	1	4	1	4	1	3	4	4	2	0	2	1	2.37	75 th
Broadcasting Organisation of Nigeria (BON)	1	4	3	4	1	4	1	3	3	4	0	1	2	1	2.37	75 th





National Lottery Regulatory Commission	1	4	1	4	1	4	1	3	4	4	2	1	2	1	2.37	75 th
Veterinary Council of Nigeria (VCN)	1	4	1	4	1	4	1	4	4	4	1	1	2	1	2.37	75 th
Surveyors Council of Nigeria	0	4	2	4	1	4	1	4	4	4	2	0	2	1	2.37	75 th
Centre for Mangement Development (CMD)	4	4	1	4	1	4	1	3	4	4	1	0	2	1	2.36	76 th
Office of the Head of the Civil Service of the Federation (OHCSF)	4	3	3	4	1	3	1	0	4	4	2	1	2	1	2.35	77 th
Forestry Research Institute of Nigeria (FRIN)	2	4	2	3	1	4	0	4	4	4	1	1	2	1	2.34	78 th
Legal Aid Council of Nigeria (LACoN)	2	2	0	4	4	4	1	4	4	4	1	0	2	1	2.29	79 th
Federal Training Centre (FTC)	3	4	1	4	1	4	1	2	4	4	0	1	2	1	2.29	79 th
Sheda Science and Technology Complex (SHESTCO)	4	4	1	4	1	4	1	1	2	4	2	1	2	1	2.28	80 th
Nigerian Tourism Development Corporation (NTDC)	4	4	0	4	1	4	1	4	2	4	2	0	2	1	2.27	81 st
Public Service Institute of Nigerian (PSIN)	3	4	0	4	1	4	1	4	2	4	1	1	2	1	2.26	82 nd
National Agricultural Extension, Research and Liaison Services (NAERLS)	3	1	4	4	1	4	1	4	2	4	1	0	2	1	2.25	83 rd
National Petroleum Investment Management Service (NAPIMS)	0	4	0	4	1	4	1	4	2	4	1	2	2	1	2.21	84 th
National Power Training Institute of Nigeria (NAPTIN)	4	4	1	4	1	4	0	3	0	4	2	1	2	1	2.20	85 th
Ministry of Defence	4	1	3	4	1	4	1	2	4	1	2	1	2	1	2.19	86 th
Code of Conduct Bureau (CCB)	4	4	1	4	1	4	1	2	2	4	1	0	2	1	2.18	87 th
Lower Niger River Basin Development Authority	4	4	1	4	1	4	0	3	3	4	0	0	2	1	2.16	88 th
Ministry of Foreign Affairs	4	1	3	4	1	4	0	3	2	4	0	2	1	1	2.16	88 th
National Economic Reconstruction Fund (NERFUND)	3	4	0	4	1	4	0	4	4	4	0	0	2	1	2.14	89 th
Niger Delta Development Commission (NDDC)	1	4	1	4	1	4	1	3	2	4	0	1	2	1	2.13	90 th
Nigerian Broadcasting Commission (NBC)	4	1	3	4	1	3	1	4	1	4	0	0	4	1	2.11	91 st
National Boundary Commission	4	4	0	4	1	4	1	1	4	4	0	0	2	1	2.09	92 nd





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Nigeria Security and Civil Defence Corps (NSCDC)	1	4	1	4	1	4	1	4	2	4	0	0	2	1	2.09	92 nd
Nigeria Immigration Service (NIS)	4	1	0	4	1	4	2	4	2	4	0	1	2	1	2.06	93 rd
Nigeria Customs Service (NCS)	3	4	2	4	1	4	1	0	2	0	1	2	2	1	2.06	93 rd
National Commission for Colleges of Education (NCCE)	1	4	0	4	1	4	0	2	2	4	0	2	2	1	2.00	94 th
Federal Ministry of Industry, Trade and Investments (FMITI)	4	1	1	4	1	4	1	2	4	4	0	0	2	1	1.97	95 th
Nigerian Press Council (NPC)	1	4	0	4	1	4	0	4	2	4	1	0	1	1	1.93	96 th
State House	4	3	1	4	0	0	1	4	1	4	0	0	1	1	1.64	97 th
Institute of Safety Professionals of Nigeria (ISPON)	3	1	0	3	1	1	1	4	0	4	0	1	1	1	1.43	98 th
Federal Ministry of Mines and Steel Development (FMMSD)	4	1	0	4	0	0	1	1	0	4	0	1	1	1	1.23	99 th
Nigerian Gas Company (NGC)	0	0	0	0	0	0	0	4	0	4	0	0	0	0	0.48	100 th
Environmental Health Officers Registration Council of Nigeria (EHORECON)	0	0	0	0	0	0	0	4	0	4	0	0	0	0	0.48	100 th
National Commission for Mass Literacy, Adult & Non-Formal Education	0	0	0	0	0	0	0	4	0	4	0	0	0	0	0.48	100 th
Code of Conduct Tribunal (CCT)	0	0	0	0	0	0	0	2	0	4	0	0	0	1	0.41	101 st
National Institute of Leather Science and Technology (NILEST), Zaria	0	0	0	0	0	0	0	2	0	4	0	0	0	1	0.41	101 st
Bank of Agriculture (BOA)	0	0	0	0	0	0	0	1	0	4	0	0	0	0	0.30	102 nd
Nigeria Police Force	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
National Intelligence Agency	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
Office of the Accountant-General of the Federation	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
Petroleum Equalization Fund	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
Abuja Geographic Information Systems (AGIS)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
Defence Intelligence Agency (DIA)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd
Federal Capital Development Authority (FCDA)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.05	103 rd





Abuja Environmental Protection Board (AEPB)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Federal Environmental Protection Agency (FEPA)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
National Centre for Remote Sensing, Jos (NCRS)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
National Council on Privatisation (NCP)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
National Frequency Management Council	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
National Planning Commission (NPC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
National Tasksforce (Natforce)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Nigerian Law Reform Commission (NLRC)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Petroleum Product Pricing Regulatory Agency (PPPRA)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Agricultural Research Council of Nigeria	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Nigerian Institute for Oceanography and Marine Research	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th
Nigerian Institute for Oil Palm Research	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00	104 th

