

# Business enabling environment is at the heart of this Administration's agenda, coordinated through PEBEC

**PEBEC**, the Presidential Enabling Business Environment Council, is **chaired by Vice President Yemi Osinbajo, SAN**, with the Minister of Industry, Trade and Investment as Vice Chair. The council has 9 other ministers, Head of Civil Service of the Federation, Governor of CBN, representatives from National Assembly, representatives from Lagos and Kano states and private sector as members.

**EBES**, the Enabling Business Environment Secretariat, implements the reform agenda of PEBEC. EBES became fully operational in Q4 2016.



STEPS UPWARDS



PEBEC's model aligns with global best practice, and includes a **strong performance tracking element** that ensures **MDAs are accountable** for reform implementation



### Why Public Access to Information Matters

- Ensure quality of access to and participation in government
- Every person who desires to know how government operates can do so with minimum effort and diligence.
- Improve the standards of media reporting and investigation
- Reduce reckless rumours and improve due diligence in verification of facts.
- Reduce corruption tendencies
- Address the needs of vulnerable and marginalized groups



- Freedom of Information Act
- Open Government Partnership



## Operationalizing the recently released Executive Order 001

- **People**: Ensuring excellent customer service and mind-set changes
- Cooperation: involving strong collaboration and ownership across government

#### Transparency/Efficiency

- Description: Information about government requirements for products and services will be <u>easily accessible</u> by the public online and in public places
- Objectives: Ensure <u>complete clarity</u> on government requirements and processes

#### **2** Default Approvals

- Description: Applications for government approvals are processed in accordance with timeline communicated to the public
- Objectives: Ensure
  Communication of
  approval or rejection of
  applications in stipulated
  time

#### **3** One Government

- Description: Documents issued by an MDA to the private can be <u>accessed</u>
   by other MDAs
- Objectives: Better
  <u>cooperation and</u>
  <u>improved</u> information
  sharing among MDAs.

These 3 main pillars will form the foundation for the Executive Order on the Promotion of Transparency and Efficiency in the Business Environment



# An Integrated Operationalization Plan (IOP) is being developed by EBES/MDAs to support transformation efforts within MDAs

## Support internal operations of priority MDAs in initial phase



- EBES is developing an Integrated Operationalisation Plan (IOP) to support implementation of the Executive Order on EoDB, starting with priority MDAs
  - Lagos and Abuja airports
  - Immigration
  - Apapa ports
  - Corporate Affairs Commission
- The IOP ensures consistency in the implementation of the EO across MDAs; support will be extended to other MDAs after initial phase

## Ensure effective interface between MDAs and general public



- MDAs will need to develop and implement Standard Operating Procedures (SOP) to ensure compliance with the requirements of the EO
- Particularly, the Customer Service interface between MDAs and the general public must be operational and substantive
- The SOPs will include clear consequence management and incentive/reward system to track performance

## Implement robust communications strategy



- MDAs will need to implement a robust communications strategy both within and externally
- This will include training workshops, awareness campaigns, and a transparent feedback system to promote accountability via a hackathon
- Some of the communications efforts are already underway at various MDAs, and EBES will continue to support through the IOP

MDAs are responsible for ensuring the operationalisation of EoDB Executive Order and reforms



# Provide citizens and business owners opportunities to provide feedback to government agencies **www.pebec.report**







Opower collects data on energy usage and allows individuals to track their household energy usage lowering energy use and costs, reducing carbon emissions and increasing household energy conservation.



🗁 Data Sources

U.S. Census Bureau - Statistical Abstract of Energy Use Department of Energy - Residential Energy Consumption Survey

# Opportunities

#### **One-Government Architecture**



# Thank you



PRESIDENTIAL ENABLING BUSINESS ENVIRONMENT COUNCIL (PEBEC)

**Enabling Business Environment Secretariat**